

Lean Process Improvement

Lean Briefing for Managers

Duration: 1 ½ hours

Date: April 24, 2015

Time: 9:00 - 10:30

Cost: No Cost

Facility: BET Training Center

Instructor: Kate McGovern, Ph.D.

An overview of Lean continuous process improvement techniques, designed for managers and supervisors who are interested in Lean improvement initiatives in their agency. Following an introduction to the Lean philosophy and methodology, participants will learn about their role as a potential sponsor of Lean events. We'll discuss the opportunities for enrolling employees in a Lean training session or scheduling a Lean project in one's workplace. Who should attend: Managers and supervisors

Lean Yellow Belt: Introduction to Lean Process Improvement Techniques

Duration: 3 days

Dates:

March 13, 16 & 20, 2015

April 13, 17 & 20, 2015

June 4, 9 & 11, 2015

Time: 9:00 - 4:00

Cost: \$225.00

Facility: BET Training Center

This program features a hands-on introduction to the philosophy and methodology of Lean process improvement. Participants apply the techniques to an actual work process and construct an implementation plan to enact the improvements. Agencies are encouraged to enroll groups of four to seven members who share a common work process. Participants should consult with BET staff in advance about the process selected and with the manager who will sponsor the project. Those registering without a work group will join a team from another agency for the hands-on portion of the program.

Lean on-site Yellow Belt program

Cost: \$1,800*

BET staff can present the Yellow Belt program on-site for an organization. Schedule with Kate McGovern, 271-1429, mary.mcgovern@nh.gov

*\$2,000 for locations outside of the Concord area; \$2,600 for more than two teams outside of Concord.

Lean on-site Kaizen projects

Cost: \$300/half day*

BET staff can facilitate a Lean project on-site in your agency following a consultation with the project sponsor. Most projects take three to four half-days. Schedule with Kate McGovern, 271-1429, mary.mcgovern@nh.gov

*\$350 for locations outside of the Concord area

***Lean Green Belt: Facilitator
Skills, Change Management, and
Practicum***

Duration: 3 days
Date: March 19, 25, & 26, 2015
Time: 9:00 - 4:00
Cost: \$250
Facility: BET Training Center

Learn how to guide a group through the Lean process, and techniques to deal with a range of challenges when initiating organizational change and managing implementation plans. A practicum is also required for Green Belt certification, following the three days of classes.

Pre-requisite: Lean Yellow Belt

Lean Black Belt

Duration: 7 days (some full; some partial)
Dates: Next session TBA
Cost: \$500
Facility: BET Training Center

Earning the Lean Black Belt (the highest level of Lean certification offered by the New Hampshire Bureau of Education & Training) recognizes your understanding of all aspects of Lean transformation across an entire government system. It represents your career progression to a point of influence and authority over assets, processes and people.

You'll study and learn Lean from an operational and strategic viewpoint within these key modules as identified in the Shingo Model.

- Cultural Enablers-People
- Continuous Process Improvements-Process
- Enterprise Alignment-System
- Customer/Stakeholder Focused Results-Data

Pre-requisite: Lean Green Belt
